**PROJECT DESIGN PHASE-II**

**FUNCTIONAL REQUIREMENTS**

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| **Team ID** | **PNT2022TMID23524** |
| **Project Name** | **Smart Solutions for Railways** |
| **Date** | **19 october 2022** |

**SUBMITTED BY**

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**FUNCTIONAL REQUIREMENTS:**

Following are the functional requirements of the proposed solution.

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| **FR**  **No.** | **Functional Requirement**  **(Epic)** | **Sub Requirement (Story / Sub-Task)** |
| 1 | Passenger ticket booking | Booking through the online railway mobile app and website. |
| 2 | Booking Confirmation | Booking Confirmation via Email Booking  Confirmation via SMS |
| 3 | Passenger objections and feedback | Through the online application, SMS, and email to the respective authority. |
| 4 | Passenger schedule | Passenger can see their train timing through the mobile app |
| 5 | Passenger Emergency | Passengers in an Emergency, in case of accidents, natural disasters, or theft during the journey can complain through online, applications, emergency call,,sms and email |